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The **University of Veterinary Medicine, Vienna** is the only academic education and research institution in Austria that focuses on the veterinary sciences. Founded in 1765 by the Empress Maria Theresia, it is also the oldest such institution in the German-speaking world and offers a large number of academic programmes in veterinary medicine and related fields of veterinary medicine and biotechnology. Approximately 1,400 employees and 2,300 students work on campus, which also houses the animal hospital, including five University Clinics, an agricultural teaching and research farm, and an on-site training centre with a practice veterinary clinic.

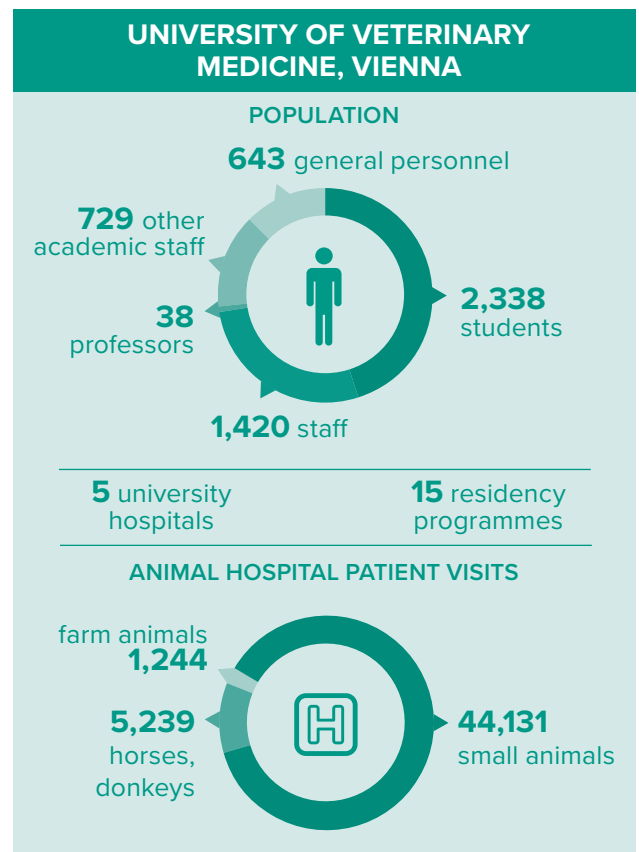
David Frank is the deputy head of the University’s library, as well as head of the information department. He has worked at the University for nearly 10 years and is responsible for print and eMedia resources. He works with students and researchers to help meet their scholarly research endeavours, while managing purchasing and budgetary requirements.

The University’s diverse veterinary departments have very specific needs, and meeting those needs is an ongoing challenge. Mr. Frank must make sure each department has ready access to the most up-to-date resources and veterinary science journals in order to maintain the University’s world-class reputation. Ensuring a seamless and positive user experience is critical.

“Prior to acquiring BioOne Complete, we had some difficulties acquiring some specific journals as they were expensive. BioOne Complete enabled us to consolidate our holdings, providing access to many unique titles which are part of such a great collection. This also meant cost savings for the university.”



– David Frank,
Deputy Head, University Library
University of Veterinary Medicine, Vienna



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BioOne Complete offers 11 veterinary sciences titles, including *Avian Diseases*, *Journal of Herpetological Medicine and Surgery*, *Journal of Medical Entomology*, *Journal of Parasitology*, *Journal of Wildlife Diseases*, and *Journal of Zoo and Wildlife Medicine*. With collected access to today's most innovative research and data, the University's students and researchers are driving year-over-year increases in usage, creating a beneficial, sustainable price-performance ratio. BioOne Complete also offers Shibboleth access, a boon for campuses accessing resources in this manner.

Research departments don't always know which resources are available to them. Mr. Frank and his team promote the University's investment by making sure researchers are fully aware of the breadth and depth of BioOne Complete content, from the general (zoology) to the specific (parasitology).

Mr. Frank relies on user data and feedback from both institutes, clinics, and interuniversity institutions and students when performing regular content evaluation. Responses to BioOne Complete continue to be positive, particularly regarding the applicability of its portfolio to the specific needs of veterinary science. "I can't imagine any university with a focus on veterinary sciences that wouldn't be subscribing to BioOne Complete," he said.

"There really are no comparable collections to BioOne Complete. Whilst others do have some good content, it really is the uniqueness of the portfolio that sets it apart. With specialist departments that focus on conservation and wildlife medicine, it really is only BioOne that offers such a unique collection to meet their needs."

– David Frank, Deputy Head, University Library
University of Veterinary Medicine, Vienna



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