

BioOne Accessibility Conformance Report

WCAG 2.1 Edition

(Based on VPAT® Version 2.4)

Name of Product/Version: BioOne Complete

Product Description: BioOne Complete is a database of more than 200 subscribed and open-access titles in the biological, ecological, and environmental sciences.

Date: February 7, 2022

Contact information: Director of Operations & Technology, Beth Hutchins,
beth@bioone.org

Evaluation Methods Used: All criteria evaluated through broad product knowledge and testing by professional staff. No automated testing was conducted for this version 2.4 report.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: All content figures and tables are accompanied by explanatory captions. Time-based media have either explanatory captions (for short integrated video figures) or full-text transcripts (for full-length presentations). Currently all but 1% of full-length presentations have full-text transcripts, the remaining 1% have attributes which prevent complete transcription (sound quality, etc.) Electronic Docs: PDF formatted papers include explanatory captions for all figures and tables.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Time-based media have either explanatory captions (for short integrated video figures) or full-text transcripts (for full-length presentations). Currently all but 1% of full-length presentations have full-text transcripts, the remaining 1% have attributes which prevent complete transcription (sound quality, etc.)
1.2.2 Captions (Prerecorded) (Level A)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Short video clips integrated into papers do not include audio content. Long-form presentations with audio are closed captioned. Currently all but 1% of full-length presentations have full-text transcripts, the remaining 1% have attributes which prevent complete transcription (sound quality, etc.)
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Currently all but 1% of full-length presentations have full-text transcripts, the remaining 1% have attributes which prevent complete transcription (sound quality, etc.)
1.3.1 Info and Relationships (Level A)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Information and Relationships are designated in the page source; Abstract as abstract, Sections as sections, etc. Electronic Docs: Information and relationships in the PDF files are shown via text formatting and variation as per standard printed scientific publication.

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Information is provided in a meaningful sequence on the page in the document as a whole, following standard science publication practice. Electronic Docs: Information is provided in a meaningful sequence on the page in the document as a whole, following standard science publication practice.
1.3.3 Sensory Characteristics (Level A)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Instructions provided for understanding and operating content do not rely solely on sensory characteristics of components such as shape, color, size, visual location, orientation, or sound. Electronic Docs: As noted above.
1.4.1 Use of Color (Level A)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Due to the nature of BioOne content, some papers discuss and present color in particular depth. Even in these cases though, care is taken to have proper captions and textual explanation. Electronic Docs: As noted above.
1.4.2 Audio Control (Level A)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: No web page in the site contains audio content that plays automatically.
2.1.1 Keyboard (Level A)	Web: Partially Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Tabbing through links does work but the visual cues and/or screen reader cues are not always clear. BioOne will continue to improve this feature.
2.1.2 No Keyboard Trap (Level A)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable	Web: Focus can be moved away from page components using only a keyboard interface.

Criteria	Conformance Level	Remarks and Explanations
2.1.4 Character Key Shortcuts (Lvl A 2.1 only)	Web, Elec Doc, Software, Author: NA	We do not currently implement keyboard shortcuts in content on the Digital Library.
2.2.1 Timing Adjustable (Level A)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: There is a 20-minute session time out, however, once the user takes any further action on the site, a new session is instantiated with the appropriate access to content.
2.2.2 Pause, Stop, Hide (Level A)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: All moving, blinking, or scrolling information is limited to less than five seconds. The site contains no other automatically updated information.
2.3.1 Three Flashes or Below Threshold (Level A)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Currently the BioOne Complete supports advertisements, but has no plans to include blinking graphic elements.
2.4.1 Bypass Blocks (Level A)	Web: Supports Electronic Docs: Supports Authoring Tool: Not Applicable	Web: Structural markup and multiple navigation paths allow for bypassing non-primary content blocks.
2.4.2 Page Titled (Level A)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Content page titles are the title of the contained article. Other page titles describe the pages content and/or function.
2.4.3 Focus Order (Level A)	Web: Supports	Web: Focus order is preserved. See note for 2.1.1

Criteria	Conformance Level	Remarks and Explanations
2.4.4 Link Purpose (In Context) (Level A)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context Electronic Docs: As noted above.
2.5.1 Pointer Gestures (Level A 2.1 only)	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Content on the Digital Library is currently “point and click”, without using a path-based gesture.
2.5.2 Pointer Cancellation (Level A 2.1 only)	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Content on the Digital Library is currently based on “up-event” interactions.
2.5.3 Label in Name (Level A 2.1 only)		Updates planned
2.5.4 Motion Actuation (Level A 2.1 only)	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Content on the Digital Library is currently not triggered by moving a device or gesturing towards a device.
3.1.1 Language of Page (Level A)	Web: Does Not Support Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Language is designated in page metadata as ‘En’. Additionally, the user may use the embedded Google Translate widget to change the human language of the page.
3.2.1 On Focus (Level A)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: When any component receives focus, it does not initiate a change of context.
3.2.2 On Input (Level A)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Changing the setting of any user interface component does not automatically cause a change of context.
3.3.1 Error Identification (Level A)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable	Web: Error identification is provided on the input of username and password for sign in. No errors are generated on search input (the only site input other than credentials) as all search items are considered legitimate search queries.

Criteria	Conformance Level	Remarks and Explanations
	Authoring Tool: Not Applicable	
3.3.2 Labels or Instructions (Level A)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Labels or instructions are provided when content requires user input; both for sign in and search queries.
4.1.1 Parsing (Level A)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Content is implemented using markup languages. All markup elements are complete and the pages as a whole are valid markup documents.
4.1.2 Name, Role, Value (Level A)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: For all user interface components the name and role can be programmatically determined and set.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Author tool: NA	No live audio content is presented on the web site.

Criteria	Conformance Level	Remarks and Explanations
1.2.5 Audio Description (Prerecorded) (Level AA)	Web: Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Short video content integrated into research papers are described in captions and full text.
1.2.5 Audio Description (Prerecorded) (Level AA)	Web: Partially Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Short video content integrated into research papers are described in captions and full text.
1.3.4 Orientation (Level AA 2.1 only)	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Content on the Digital Library is currently not restricted by device orientation.
1.3.5 Identify Input Purpose (Level AA 2.1 only)		Updates are planned
1.4.3 Contrast (Minimum) (Level AA)	Web: Does Not Support Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Content web pages still have some background and other elements that do not meet the 4.5:1 requirement. B1 has a 2022 update to address contrast concerns.
1.4.4 Resize text (Level AA)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Supported via browser functionality
1.4.5 Images of Text (Level AA)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: Some math content is represented by images of equations and formulae, this is deemed as essential to the information being conveyed (see note on WCAG 1.4.5 specifications).
1.4.10 Reflow (Level AA 2.1 only)		Updates planned
1.4.11 Non-text Contrast (Level AA 2.1 only)	Web: Supports Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Web: Content web pages meet the 4.5:1 contrast requirement. B1 has a 2022 update to address contrast concerns.
1.4.12 Text Spacing (Level AA 2.1 only)		Updates planned
1.4.13 Content on Hover or Focus (Level AA 2.1 only)		Updates planned
2.4.5 Multiple Ways (Level AA)	Web: Supports Electronic Docs: Supports Authoring Tool: Not Applicable	Web: More than one way is available to locate a Web page within a set of Web pages.
2.4.6 Headings and Labels (Level AA)	Web: Supports Electronic Docs: Supports Software: Not Applicable Authoring Tool: Not Applicable	Web: Headings and labels describe topic or purpose. Electronic Docs: As noted above.

Criteria	Conformance Level	Remarks and Explanations
2.4.7 Focus Visible (Level AA)	Web: Does Not Support Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: See note in this document under 2.1.1
3.1.2 Language of Parts (Level AA)	Web: Does Not Support Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: See note in this document under 3.1.1
3.2.3 Consistent Navigation (Level AA)	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Navigation is consistent for all pages, by content type, across the site. There are some minor changes between book, article, and video presentation pages but they are consistent inside those content types and parallel to other navigation arrangements on the site.
3.2.4 Consistent Identification (Level AA)	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: Components that have the same functionality within a set of Web pages are identified consistently.
3.3.3 Error Suggestion (Level AA)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: The BioOne Digital Library has two places for user input, user credentials for the purpose of signing into personal accounts, and search input. No input error suggestion is appropriate for signing in. Search does not offer error suggestion, but does offer search suggestions as the user types to help prevent errors ahead of time.

Criteria	Conformance Level	Remarks and Explanations
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Web: Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Web: User input for financial transactions (the purchase of a subscription) is reversible, checked, and confirmed.
4.1.3 Status Messages (Level AA 2.1 only)	Web: N/A Electronic Docs: N/A Software: N/A Authoring Tool: N/A	Status messages are not currently implemented on content in the Digital Library.

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support	
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support	
1.2.8 Media Alternative (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	
1.2.9 Audio-only (Live) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	
1.4.6 Contrast Enhanced (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support	Web: See note under 1.4.3 above.
1.4.7 Low or No Background Audio (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: No audio-only content is provided on BioOne Complete
1.4.8 Visual Presentation (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Partially Supports	Web: Line spacing (leading) conforms. Other metrics are non-supporting

Criteria	Conformance Level	Remarks and Explanations
<p>1.4.9 Images of Text (No Exception) Control (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Supports	Web: Some math content is represented by images of equations and formulae, this is deemed as essential to the information being conveyed (see note on WCAG 1.4.5 specifications).
<p>2.1.3 Keyboard (No Exception) (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Partially Supports	Web: See note in this document under 2.1.1
<p>2.2.3 No Timing (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Not Applicable	
<p>2.2.4 Interruptions (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Supports	
<p>2.2.5 Re-authenticating (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Supports	
<p>2.3.2 Three Flashes (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Supports	Web: See note for 2.3.1 above.
<p>2.4.8 Location (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Supports	
<p>2.4.9 Link Purpose (Link Only) (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Supports	
<p>2.4.10 Section Headings (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Supports	
<p>3.1.3 Unusual Words (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Partially Supports	Web: Authors using words in an unusual or restrictive sense (for their intended audience) will most often define those terms.
<p>3.1.4 Abbreviations (Level AAA) Also applies to: Revised Section 508 – Does not apply</p>	Web: Supports	Web: Authors using abbreviations in a unique or expanded sense (for their intended audience) will most often define those abbreviations.

Criteria	Conformance Level	Remarks and Explanations
3.1.5 Reading Level (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	Web: By definition, the content of BioOne Complete covers advanced topics in the broad and deep fields of Biology and life sciences. For almost all content, there is no lower secondary language that would suffice to convey the meaning and arguments in reasonable space and time.
3.1.6 Pronunciation (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support	
3.2.5 Change on Request (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	
3.3.5 Help (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Does Not Support	
3.3.6 Error Prevention (All) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	

Revised Section 508 Report

Chapter 3: Functional Performance Criteria (FPC)

Notes: No evaluation has been made at this point for FPC conformance. This will come in a future release of this document.

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision		
302.2 With Limited Vision		
302.3 Without Perception of Color		
302.4 Without Hearing		
302.5 With Limited Hearing		
302.6 Without Speech		
302.7 With Limited Manipulation		
302.8 With Limited Reach and Strength		

Criteria	Conformance Level	Remarks and Explanations
302.9 With Limited Language, Cognitive, and Learning Abilities		

Chapter 4: Hardware

Notes: No evaluation has been made at this point for hardware conformance, other than to confirm a fully-function mobile version of this site exists and is update in parallel with the desktop site. Further evaluation will come in a future release of this document.

Criteria	Conformance Level	Remarks and Explanations
402 Closed Functionality	Heading cell – no response required	Heading cell – no response required
402.1 General	Heading cell – no response required	Heading cell – no response required
402.2 Speech-Output Enabled	Heading cell – no response required	Heading cell – no response required
402.2.1 Information Displayed On-Screen		
402.2.2 Transactional Outputs		
402.2.3 Speech Delivery Type and Coordination		
402.2.4 User Control		
402.2.5 Braille Instructions		
402.3 Volume	Heading cell – no response required	Heading cell – no response required
402.3.1 Private Listening		
402.3.2 Non-private Listening		
402.4 Characters on Display Screens		
402.5 Characters on Variable Message Signs		
403 Biometrics	Heading cell – no response required	Heading cell – no response required
403.1 General		
404 Preservation of Information Provided for Accessibility	Heading cell – no response required	Heading cell – no response required
404.1 General		
405 Privacy	Heading cell – no response required	Heading cell – no response required
405.1 General		
406 Standard Connections	Heading cell – no response required	Heading cell – no response required
406.1 General		
407 Operable Parts	Heading cell – no response required	Heading cell – no response required
407.2 Contrast		
407.3 Input Controls	Heading cell – no response required	Heading cell – no response required
407.3.1 Tactilely Discernible		

Criteria	Conformance Level	Remarks and Explanations
407.3.2 Alphabetic Keys		
407.3.3 Numeric Keys		
407.4 Key Repeat		
407.5 Timed Response		
407.6 Operation		
407.7 Tickets, Fare Cards, and Keycards		
407.8 Reach Height and Depth	Heading cell – no response required	Heading cell – no response required
407.8.1 Vertical Reference Plane		
407.8.1.1 Vertical Plane for Side Reach		
407.8.1.2 Vertical Plane for Forward Reach		
407.8.2 Side Reach		
407.8.2.1 Unobstructed Side Reach		
407.8.2.2 Obstructed Side Reach		
407.8.3 Forward Reach		
407.8.3.1 Unobstructed Forward Reach		
407.8.3.2 Obstructed Forward Reach		
407.8.3.2.1 Operable Part Height for ICT with Obstructed Forward Reach		
407.8.3.2.2 Knee and Toe Space under ICT with Obstructed Forward Reach		
408 Display Screens	Heading cell – no response required	Heading cell – no response required
408.2 Visibility		
408.3 Flashing		
409 Status Indicators	Heading cell – no response required	Heading cell – no response required
409.1 General		
410 Color Coding	Heading cell – no response required	Heading cell – no response required
410.1 General		
411 Audible Signals	Heading cell – no response required	Heading cell – no response required
411.1 General		
412 ICT with Two-Way Voice Communication	Heading cell – no response required	Heading cell – no response required
412.2 Volume Gain	Heading cell – no response required	Heading cell – no response required
412.2.1 Volume Gain for Wireline Telephones		
412.2.2 Volume Gain for Non-Wireline ICT		

Criteria	Conformance Level	Remarks and Explanations
412.3 Interference Reduction and Magnetic Coupling	Heading cell – no response required	Heading cell – no response required
412.3.1 Wireless Handsets		
412.3.2 Wireline Handsets		
412.4 Digital Encoding of Speech		
412.5 Real-Time Text Functionality	Reserved for future	Reserved for future
412.6 Caller ID		
412.7 Video Communication		
412.8 Legacy TTY Support	Heading cell – no response required	Heading cell – no response required
412.8.1 TTY Connectability		
412.8.2 Voice and Hearing Carry Over		
412.8.3 Signal Compatibility		
412.8.4 Voice Mail and Other Messaging Systems		
413 Closed Caption Processing Technologies	Heading cell – no response required	Heading cell – no response required
413.1.1 Decoding and Display of Closed Captions		
413.1.2 Pass-Through of Closed Caption Data		
414 Audio Description Processing Technologies	Heading cell – no response required	Heading cell – no response required
414.1.1 Digital Television Tuners		
414.1.2 Other ICT		
415 User Controls for Captions and Audio Descriptions	Heading cell – no response required	Heading cell – no response required
415.1.1 Caption Controls		
415.1.2 Audio Description Controls		

Chapter 5: Software

Notes: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features		
502.2.2 No Disruption of Accessibility Features		
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information		

Criteria	Conformance Level	Remarks and Explanations
502.3.2 Modification of Object Information		
502.3.3 Row, Column, and Headers		
502.3.4 Values		
502.3.5 Modification of Values		
502.3.6 Label Relationships		
502.3.7 Hierarchical Relationships		
502.3.8 Text		
502.3.9 Modification of Text		
502.3.10 List of Actions		
502.3.11 Actions on Objects		
502.3.12 Focus Cursor		
502.3.13 Modification of Focus Cursor		
502.3.14 Event Notification		
502.4 Platform Accessibility Features		
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences		
503.3 Alternative User Interfaces		
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls		
503.4.2 Audio Description Controls		
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See WCAG 2.0 section	See information in WCAG section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion		
504.2.2 PDF Export		
504.3 Prompts		
504.4 Templates		

Chapter 6: Support Documentation and Services

Notes: No evaluation has been made at this point for Support Documentation and Services conformance. This will come in a future release of this document.

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features		
602.3 Electronic Support Documentation	See WCAG 2.0 section	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation		
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features		
603.3 Accommodation of Communication Needs		