Energy Consumption and Greenhouse Gas Emissions Resulting From Tourism Travel in an Alpine Setting

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Introduction

Tourism—with its social, economic, and ecological dimensions—can be an important driver of sustainable development of alpine communities. Tourism is essential for local people’s incomes and livelihoods, but it can also have a major impact on the local environment, landscape aesthetics, and (mainly through tourist transport) global climate change. A project currently underway is developing the Austrian mountain municipality of Alpbach into a role model for competitive and sustainable year-round alpine tourism using an integrated and spatially explicit approach that considers energy demand and supply related to housing, infrastructure, and traffic in the settlement and the skiing area. As the first outcome of the project, this article focuses on the development of the Model of Alpine Tourism and Transportation, a geographic information system–based tool for calculating, in detail, energy consumption and greenhouse gas emissions resulting from travel to a single alpine holiday destination. Analysis results show that it is crucial to incorporate both direct and indirect energy use and emissions as each contributes significantly to the climate impact of travel. The study fills a research gap in carbon impact appraisal studies of tourism transport in the context of alpine tourism at the destination level. Our findings will serve as a baseline for the development of comprehensive policies and agendas promoting the transformation toward sustainable alpine tourism.

Keywords: Tourism transport; energy; greenhouse gas emissions; climate change; GIS-based carbon impact appraisal; Austria.

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Tourism, in particular ski tourism, significantly contributes to the national economy of Austria; 25% of all tourism spending occurs in the province of the Tyrol. In 2014, the direct added value of tourism in Tyrol was US$4.5 billion, representing 18% of the Tyrolean gross domestic product (Tirol Werbung 2014). Such numbers highlight the economic importance of tourism in mountainous regions like Tyrol as well as its social importance for local communities and its ecological function of sustaining attractive natural and cultural landscapes that are, in turn, the foundation of tourism. Anthropogenic climate change has the potential to significantly disturb this economically vital sector (Dawson and Scott 2013). Alpine tourism has been repeatedly identified as one of the industries most vulnerable to climate change (UNWTO et al 2008; Dawson and Scott 2013). Tourism itself contributes significantly to global greenhouse gas (GHG) emissions, summing up to 12.5% of total global emissions, including the secondary atmospheric impacts caused by aviation, measured as “radiative forcing” (Scott et al 2010). Transport accounts for 72% of tourism’s CO2 emissions (UNWTO et al 2008; Peeters and Dubois 2010; Scott et al 2010; Peeters 2013), followed by accommodation (24%) and recreational activities (4%) (Peeters and Dubois 2010). Of the transport-related carbon emissions, 60% are caused by only 17% of trips, those made by plane. Car travel accounts for 36% and all other forms for 4% (Peeters and Dubois 2010).

Numerous studies have estimated tourism-related GHG emissions at the national and regional level (Høyer 2000; Becken et al 2003; Chenoweth 2009; Dwyer et al 2010; Hoque et al 2010; Perch-Nielsen et al 2010), all of them identifying transportation as the major driver of GHG emissions. Only a few attempts have been made to assess tourism-related energy consumption and GHG emissions at the destination level. Case studies have been undertaken using national emission factors and data from visitor surveys asking about distances traveled, modes of travel, and transportation. However, such studies are time-consuming and therefore not suitable for adaptation policies at the local scale. In this context, the present study is an attempt to find a relatively quick approach to estimating the carbon impact of tourism transport in the context of alpine tourism at the destination level. The model developed for the project of the alpine municipality of Alpbach in Tyrol uses visitor surveys asking about the type and duration of travel, the mode of transport, other activities, and related information such as the number of days spent in each activity. Using these data, the model calculates in detail the direct and indirect energy usage and emissions resulting from travel to a single alpine holiday destination.
transport, and number of members in a group (Gössling et al. 2005; Kelly and Williams 2007; Lin 2010). Kelly and Williams (2007) found that origin-to-destination transport (ODT) accounts for 80% of the energy consumption and 86% of the GHG emissions of Whistler, Canada, with over 70% of GHG emissions caused by air travel (Kelly and Williams 2007). Studies by the Mountain Riders Organization (2015) indicated that 57% of all GHG emissions of French mountain resorts are related to ODT.

While GHG emissions are a global problem that can only be solved in global agreements, progress must be made at the destination level if effective improvements are to be achieved (Gössling 2009). Therefore, destination-specific baseline scenarios are needed to provide local destination planners with an in-depth view of the dimensions and relations of emissions caused by different modes of ODT. To model energy consumption and GHG emissions on a local scale, emissions factors have to be carefully defined, as these may differ substantially by region, depending on preferred modes of transport, fuel types, load factors (numbers of passengers per vehicle), and types of air travel (short and long haul) (Becken et al. 2003; Gössling et al. 2005; Becken and Patterson 2006; Peeters et al. 2007; Peeters and Dubois 2010; Filimonau et al. 2013).

In this article, we present a GIS (geographic information system)-based tool for calculating energy consumption and GHG emissions for tourist transport to and from a single destination, using emissions and demographic data from different sources. The Model of Alpine Tourism and Transportation (MATT) was developed as part of a study that aims to develop the mountain municipality of Alpbach, Austria (47°29′55″ N, 11°56′40″ E, Figure 1) into a role model for sustainable year-round alpine tourism. The study’s objectives are to analyze Alpbach’s energy demand and GHG emissions patterns and the potential of renewable energy in the region, and to initiate the development of an optimized and autonomous energy supply system, pursuing the concept of a “carbon neutral destination” as elaborated by Gössling (2009). The study contributes to Future Earth’s research theme, Global Sustainable Development (Future Earth 2014), as it supports decarbonization of the tourism industry, which is crucial for many mountainous regions.

From a systems analytical approach, Alpbach as a tourist destination can be described as a system with 3 major elements: skiing and recreation, transport, and housing (including accommodation). For these sectors, the status quo of energy consumption and GHG emissions can be assessed, and pragmatic (best practice) as well as normative (self-sufficiency) scenarios of energy development can be simulated. This article focuses on the transport part of the system and shows how a carbon impact appraisal can be conducted at the destination level in a mountain area.

The Model of Alpine Tourism and Transportation (MATT)

ODT’s energy consumption and GHG emissions are a function of round-trip travel distance, travel mode, load factor, and specific energy consumption and emissions factors. To develop the MATT, we relied on an electronic tourist register administrated by the local tourism association, which is part of a mandatory nationwide registration system in which data such as the accommodation’s identity, the number of visitors, their places of origin, and their arrival and departure dates are recorded—hence our study does not account for same-day visitors at this stage.

We used the ArcGIS World Geocoding Service (ESRI 2016) to geocode place-of-origin data for the 2014–2015 winter season (November to April). After determining whether a geocoded data point was actually located within its respective country borders, 16,985 (about 45%) of 37,658 original entries yielded valid address points. Although the correctly geocoded share was relatively small, we consider the dataset to be representative, as the country-of-origin distribution within the 2 datasets was similar (Figure 2).

We used QGIS, an open-source GIS, to create a density raster (heat map) of the geocoded visitor address points. Heat maps are based on kernel density estimation and allow a quick identification of hot spots and point clusters.

On this basis, 235 visitor-sending hot spots or hubs were defined, which made it possible for us to generalize and calculate journey distances (Figure 3). In order to connect the visitor home addresses with associated hubs, ellipsoidal distances were calculated, resulting in a shapefile containing the attributes from the address layer and the number of geocoded visitors per hub as well as the spatial information. This was exported to a PostgreSQL/PostGIS spatial database for further calculations. As only 45% of the visitor data were captured, the number of geocoded visitors associated with each hub was extrapolated to the statistical population using the equation

\[
\text{Visitors}_{\text{hub}} = \frac{\text{Visitors}_{\text{geocod, Hub}} \times \text{Visitors}_{\text{stat,} \bar{o}}}{\text{Visitors}_{\text{geocod,} \bar{o}}}
\]

where \(\text{Visitors}_{\text{hub}}\) is the statistical population, \(\text{Visitors}_{\text{geocod, Hub}}\) is the number of geocoded visitors assigned to the hub, \(\text{Visitors}_{\text{stat,} \bar{o}}\) is the total number of visitors from the specific country of origin, and \(\text{Visitors}_{\text{geocod,} \bar{o}}\) is the total number of geocoded visitors from the specific country of origin.

Estimating person kilometers traveled per transportation mode

To estimate energy consumption and GHG emissions resulting from overnight visitor travel to and from
Alpbach, we calculated the total amount of person kilometers traveled (PKT), based on the distances from the visitor hubs to Alpbach, for 4 modes of travel (private vehicle, bus, train, and airplane).

Tourism travel to and from Alpbach is well dominated by private vehicles (75%). The high proportion of British tourists in Alpbach in winter raises aviation’s share to 13%, whereas air travel constitutes only 5% of tourism travel in the province of the Tyrol as a whole. Another 7% of visitors come by bus and 5% by train (Rauch et al 2010; Manova 2014).

Based on these data, we assumed that all holiday makers from Austria and neighboring countries travel by private car, train, or bus. We used the Google Maps routing tool to calculate round-trip road distances between the hubs in these countries and Alpbach, assuming equal distances for all 3 modes of travel. For all other countries, we assumed that visitors come by plane and looked up round-trip distances from the hubs based on the ICAO carbon emissions calculator (ICAO 2015).

Calculating the overall PKT took multiple steps. We used the following equation for overland travel:

\[ \text{PKT}_{\text{overland}} = \sum_{\text{hub}=1}^{n} \text{Visitors}_{\text{hub}} \times \text{RRD}_{\text{hub}} \]  

where \( \text{PKT}_{\text{overland}} \) is the total number of person kilometers traveled overland (not differing between modes and not accounting for a “last mile” between the railway station and the destination), \( \text{Visitors}_{\text{hub}} \) is the number of visitors associated with each hub, and \( \text{RRD}_{\text{hub}} \) is the round-trip road distance between hub and destination.

To estimate PKT for airplane travel, we added a “first mile” and “last mile” to the flight distances (calculation based on the emissions factors for car travel). The first mile concept refers to the person’s entry into the transportation network, that is, the distance from the home address to the airport. The same principle applies to the last mile. Therefore, we used the following equation:

\[ \text{PKT}_{\text{air}} = \sum_{\text{hub}=1}^{n} \text{Visitors}_{\text{hub}} \times (\text{RFD}_{\text{hub}} + D_{\text{fm}} + D_{\text{lm}}) \]  

where \( \text{PKT}_{\text{air}} \) is the total PKT by airplane, \( \text{RFD}_{\text{hub}} \) is the round-trip flight distance from each hub assumed to be a departure airport; \( D_{\text{fm}} \) is a 150 km radius from each home airport (fm = first mile); and \( D_{\text{lm}} \) is the last mile from either Innsbruck (60 km) or Munich (169 km) to the destination.

To calculate the total number of kilometers traveled to the destination and return, \( \text{PKT}_{\text{overland}} \) and \( \text{PKT}_{\text{air}} \) were
added to PKT<sub>total</sub> (Table 1). Kilometers traveled in each transportation mode were then calculated based on the modal split derived from recent visitor survey data, as mentioned earlier (Rauch et al 2010; Manova 2014). Energy consumption and GHG emissions were eventually calculated by multiplying PKT<sub>total</sub> by the energy and emissions factors described in the next section.

**Deriving energy and emissions factors**

Energy consumption for each mode of transport was calculated as direct energy (the consumption of fossil fuel and electricity during transport) and cumulative energy (which includes the energy used during the entire production process (exploration, extraction, transport, and production of fuels). Both were measured in kWh/PKT.

Emissions were calculated as a carbon dioxide equivalent (CO<sub>2</sub>e) to account for the full GHG potential of emissions from burning fossil fuel. We distinguished between direct CO<sub>2</sub>e, which is produced at the location of energy conversion, and cumulative CO<sub>2</sub>e, which takes into account the entire production process (exploration, extraction, transport, and production of fuel).

Values for energy consumption and GHG emissions of private vehicles were derived from the open-source database GEMIS 4.94—Global Emissions Model for Integrated Systems (IINAS 2015). Fuel consumption and CO<sub>2</sub>e for diesel- and gasoline-driven medium-class passenger vehicles were calculated as average values due to the fact that the mean market share of diesel vehicles in EU-28 has oscillated between 45% and 55% since 2005 (ICCT 2015). GEMIS data do not account for car age structure but relate to specific reference years; this study used the data for 2010.

To calculate energy and emissions values per PKT, we assumed a load factor of 3 persons per car based on a local transportation study (Rauch et al 2010) and a visitor survey in winter 2015–2016 that was part of this project; the load factor for buses was derived from GEMIS 4.94 data (IINAS 2015). The values for all means of transport considered in the study are given in Table 1.

Estimates of energy and emissions values for railways were based on Germany’s national fuel-production mix. Energy consumption and emissions data were taken from the Transport Emission Model, version 5.41 (Knörr et al 2012), and are published online by the German Federal Environmental Agency (UBA 2014). Direct CO<sub>2</sub>e emissions per passenger were calculated by downscaling the cumulative CO<sub>2</sub>e emissions for German trains (UBA 2014) using an energy efficiency factor of 0.353 (Knörr and Hüttermann 2015)—that is, the relation of direct energy to cumulative energy (BMVI 2014). This method was considered to be appropriate since Germany’s mix of electricity production is still dominated by fossil fuels (Knörr and Hüttermann 2015).
To estimate mean CO₂e and energy consumption per PKT for air travel, we used data on great-circle distances, kerosene consumption, and total direct CO₂ emissions between the various hubs and either Innsbruck or Munich. This was derived by querying the online International Civil Aviation Organization Carbon Emissions Calculator (ICAO 2015).

ICAO only accounts for direct CO₂ emissions by burning aviation fuel and quantifies neither the CO₂ emissions of preproduction processes of kerosene nor the full GHG potential of emissions in terms of radiative forcing or global warming potential. The latter is because the CO₂e can only be calculated for GHG with a lifetime of more than 10 years (Herold 2003). As a consequence, emissions from aviation (NOₓ forming tropospheric ozone, methane, and water vapor forming contrails and cirrus clouds) are difficult to compare because they are short-lived and not well mixed in the atmosphere.

**TABLE 1** Load factors and energy and emissions factors for different modes of tourism transport to Alpbach.

<table>
<thead>
<tr>
<th>Mode of transport</th>
<th>Fuel type</th>
<th>Load factor (persons per vehicle)</th>
<th>Energy consumption (kWh/PKT)</th>
<th>CO₂e emissions (g/PKT)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Private vehicle</td>
<td>Diesel/gas mix (50:50)</td>
<td>3</td>
<td>0.22</td>
<td>0.28</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>53.08</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>65</td>
</tr>
<tr>
<td>Bus</td>
<td>Diesel</td>
<td>30</td>
<td>0.13</td>
<td>0.16</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>31.54</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>38.10</td>
</tr>
<tr>
<td>Train</td>
<td>Electric</td>
<td>Not specified</td>
<td>0.07</td>
<td>0.19</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>15.05</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>43</td>
</tr>
<tr>
<td>Airplane</td>
<td>BP Jet A-1 (kerosene)</td>
<td>131</td>
<td>0.35</td>
<td>0.43</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>107.86</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>233.12</td>
</tr>
</tbody>
</table>

a) Includes cars, motorcycles, and recreational vehicles.

b) based on German national average emission data.

c) CO₂ only based on ICAO Carbon Emissions Calculator (ICAO 2015)
UNWTO et al. (2008). We added a preproduction factor of 0.51 to the emissions factor of 3.16, as suggested by Myclimate (2015), and a multiplier that is supposed to account for non-CO2 effects of aviation that affect global warming (Gössling and Upham 2009; Kollmuss and Crimmins 2009; Lee, Fahey et al 2009; Lee, Pitari et al 2009; Myclimate 2015). Aware that scientific knowledge about radiative forcing is still incomplete, we integrated a conservative multiplier of 2 to include the full GHG potential of air travel, as recommended in recent publications (Kollmuss and Crimmins 2009; Azar and Johansson 2012). The multiplier was only applied to CO2 emissions directly from fuel combustion in the air and not to preproduction of kerosene. The CO2e (in g/pkm) for air travel was calculated for every route as follows:

\[
\text{CO}_2e = \frac{\text{CO}_2 \text{ per passenger}}{3.16} \times (3.16 \times 2 + 0.51)
\]  

where 3.16 is the constant emissions factor representing the number of tons of CO2 emitted by burning a tons of aviation fuel (ICAO 2015).

As 89% of all Alpbach tourism-related flights are short haul, the CO2e was calculated separately for different distance classes (short, mid, and long haul). Fuel burn rates are thus weighted averages based on the aircraft typically used in the different distance classes (Myclimate 2015). Average values of CO2 and CO2e were weighted by the number of visitors traveling in a given distance class, giving the short-haul distance class a higher weighting. The weighted average load factor is 131 persons per aircraft.

The amount of direct energy consumed by air travel (kWh/pkm) was calculated as follows:

\[
E_{\text{direct}} \left(\frac{kWh}{pkm}\right) = \text{fuel per passenger kilometer} \left(\frac{kg}{pkm}\right) \times 12
\]

where fuel per passenger kilometer is the fuel burn rate divided by the average load factor for each distance class, and the specific energy of kerosene is 12 kWh/kg for aviation fuel (Air BP 2000).

To compute the cumulative energy consumption of aviation fuel, we used the 83% energy-efficiency factor given by Knörr and Hüttermann (2015):

\[
E_{\text{cumulative}} \left(\frac{kWh}{pkm}\right) = E_{\text{direct}} \times \frac{0.83}{0.83}
\]

Table 2 provides an overview of the calculation of emissions factors for aviation.

## Results

For aviation, direct CO2e (GHG) emissions per PKT were double those of vehicles, and cumulative CO2e emissions were 3.6 greater. The most environment-friendly transportation option in terms of direct CO2e emissions was the train; in terms of cumulative CO2e, it was the bus. Bus travel also had the lowest cumulative energy consumption score of all travel modes (Table 2).

Under current transportation patterns (same-day visitors excluded), the lion’s share of cumulative energy was consumed by private vehicles, which also produced over half of total CO2e emissions. Air transport accounted for only a small proportion of tourism visits but a slightly larger share of energy consumption and a much larger share of CO2e emissions. Bus and train travel combined brought almost as many tourists to Alpbach as air travel, while using much less energy with much lower CO2e emissions (Table 3).

Seen in terms of a single average visitor, a visit by plane produced almost 4 times the GHG emissions of a visit by car, while a visit by bus emitted the least GHG (Table 4).

## Discussion

This article’s objectives were to present a new GIS-based, bottom-up approach to high-resolution analysis of energy consumption and GHG emissions patterns in transport to
and from a single alpine tourism destination and to show ODT’s direct and cumulative energy-use and emissions patterns.

The model’s approach is based on round-trip distance calculations between the place of origin of each visitor (represented by the closest hub), as given in the electronic tourist register, and the destination. Based on heat map analysis, we defined 235 hubs, which enabled us to achieve much more detailed insight into actual travel distances than would have been possible with only 1 hub defined per country of origin. The method therefore allows a much more reliable approximation of kilometers actually traveled by visitors and thus of GHG emissions than other methods. This is particularly important when the results are meant to serve as a baseline scenario for monitoring future planning strategies.

However, finding robust energy and emissions factors is challenging, as they depend heavily on a number of factors, including load factor, vehicle type, fuel type, and type of air travel (short versus long haul). Nevertheless, with some fine-tuning, the model can be adapted to other tourism destinations in similar geographical contexts, as long as detailed tourist data are available, including the visitors’ hometowns and travel mode. The emissions factor used in this study for car, bus, and train transport was based on German data and thus should be reconsidered if there is a different source market. For example, the German mix of electricity production (relevant for train travel) has a low share of renewable energies.

Traveling on a bus produces more direct GHG emissions than traveling by train. However, the picture changes when the focus is on cumulative GHG emissions. In Germany’s context of fossil-fuel-dominated power, travel by bus appears to be more efficient than travel by train. However, the CO2e factor is very different for Austrian railways, for which 92% of the power comes from renewable energies, mainly hydro power (OEBB 2013).

Aviation’s contribution to ODT’s overall GHG emissions is striking, as only 13% of visitors produce more than 36% of GHG emissions. This could represent an opportunity to significantly reduce emissions while affecting only a relatively small part of the tourism economy. GHG emissions from air travel are the key environmental challenge of tourism and one of the greatest challenges of climate change response in general (Becken 2007; Barr et al 2010; Scott 2011; Cohen et al 2013). However, in Alpbach, car transport dominates, accounting for three-quarters of tourist ODT and over half of total GHG emissions; train and bus travel make up only a small share of ODT and an even smaller share of GHG emissions.

Thus, to reduce GHG emissions, we recommend promoting a shift from car to train or bus transport by offering incentives—such as providing a complete chain for luggage transport (ie pickup at home and drop-off at the accommodation), climate-friendly local transportation, or reduced local travel times (for example by offering pickup service from the train station), combined with a marketing focus on short-haul rather than long-haul source markets, the promotion of longer stays (eg Peeters and Schouten 2006; Filimonau et al 2013), and on-site awareness campaigns for local stakeholders and tourists.

The latter could be challenging. Recent research has concluded that, while there is growing public awareness of

<table>
<thead>
<tr>
<th>Mode of transport</th>
<th>% of total transport</th>
<th>Total PKT</th>
<th>Energy consumption</th>
<th>CO2e emissions</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td>Direct</td>
<td>Cumulative</td>
</tr>
<tr>
<td>Private vehicle</td>
<td>75</td>
<td>48,135,354</td>
<td>10,380</td>
<td>13,678</td>
</tr>
<tr>
<td>Bus</td>
<td>7</td>
<td>4,492,633</td>
<td>574</td>
<td>715</td>
</tr>
<tr>
<td>Train</td>
<td>5</td>
<td>3,209,024</td>
<td>214</td>
<td>606</td>
</tr>
<tr>
<td>Airplane</td>
<td>13</td>
<td>8,343,461</td>
<td>2947</td>
<td>3551</td>
</tr>
<tr>
<td>Total</td>
<td>100</td>
<td>64,180,472</td>
<td>14,115</td>
<td>18,550</td>
</tr>
</tbody>
</table>

a) Includes cars, motorcycles, and recreational vehicles.
environmental issues, including climate change, this has not significantly affected tourism-related transport choices (Barr et al. 2010; McKercher et al. 2010; Miller et al. 2010; Higham et al. 2013; Cohen et al. 2016). Therefore, soft mobility approaches to transportation, which are environment-friendly but do not involve a trade-off in comfort and flexibility, might be a key to mitigating the local climate impacts of tourism. This approach has already been recognized as a marketing instrument by the Alpine Pearls network of 25 communities across the Alpine area of Central Europe (Alpine Pearls 2016).

**Conclusion**

MATT demonstrates a bottom-up approach that allows a highly detailed analysis of the energy consumption and GHG patterns of ODT to a specific tourism destination, including its cumulative carbon footprint. Therefore, it fills a research gap in carbon impact appraisal studies on the destination level.

With some constraints and required adaptations, the model is transferable to other destinations in a similar geographical context. It is still limited as it does not consider same-day visitors, intracommunity transport, or employee commutes. The outcomes of existing carbon impact appraisal studies at the local scale are difficult or impossible to compare as methods for assessing GHG emissions vary substantially, and only a few studies have accounted for the indirect share of transportation’s carbon footprint. The latter can make a significant difference; for instance, in our study, taking cumulative emissions and energy-use values into account reversed the comparative climate-efficiency ratings of bus and train travel. Knowing the specific gasoline/diesel market share and the national mix of power production is crucial.

MATT covers an important part of a destination’s energy consumption and carbon footprint, but it is only the first module of a project aiming to transform an alpine tourism destination into a future role model for sustainable tourism. To achieve this goal, sociocultural, institutional, and political barriers have to be overcome. To this end, a detailed, holistic, and in-depth view of a tourism destination’s energy consumption and GHG emissions patterns, on different spatial and temporal scales and for different sectors, is essential to communicate the need for transformative change to stakeholders, local residents, and visitors.

**REFERENCES**


